



PRODUCT RECALL:
PowerSafe™
Telemetry Receivers
(SPMAR9130T /
SPMAR12300T /
SPMAR203000T)



March 3, 2017

[Download English PDF Version Here \[Document attached below main article\]](#)

Product: Spektrum™ SPMAR9130T/SPMAR12300T/SPMAR20300T PowerSafe™ Telemetry Receivers



Issue:

Horizon Hobby, LLC has been made aware of some issues with the AR9130T, AR12300T, and AR20300T PowerSafe Receivers. In certain circumstances, these issues may provide inadequate power in the SRXL port and may result in a crash.

What To Do:

Discontinue use of the product immediately, and follow the steps below to return the product to Horizon Hobby for a full refund.

Corrective Action:

1. If You Purchased the PowerSafe Telemetry Receiver from Horizon Hobby:

Contact Horizon Hobby Customer Service. Horizon will set up a return authorization and send you a prepaid shipping label. Upon receipt of the receiver, Horizon will credit the account you purchased the product with for the refund price of the product. Please allow 14 - 21 days for processing and delivery.

2. If you Purchased the PowerSafe Telemetry Receiver from a Retailer:

Complete the Return Request form by [clicking here](#) [Document attached below main article] or pasting the link

https://www.spektrumrc.com/ProdInfo/Files/Spektrum_PowerSafe_TRX_Recall-RF.pdf

into your browser. E-mail a copy of the form to HHPs@horizonhobby.com.

3. Upon processing of the completed form:

A prepaid shipping label will be sent to you via email. If no email address is provided on the Return Request form, the shipping label will be mailed to you. Return the PowerSafe Telemetry Receiver, along with a printed copy of the completed Return Request form. Upon receipt of the receiver, Horizon will mail you a refund check. Please allow 14 - 21 days for processing and delivery.

If you purchased your product outside of the US, Canada and Europe, please see the retailer or distributor you purchased your product from for assistance.

Horizon Hobby, LLC disclaims all liability and warranties for any consumer who does not act upon this recall. We apologize for this inconvenience. If you have any questions, please call Horizon Hobby Product Support at 877-504-0233.

Contact Information

Country of Purchase	Horizon Hobby	Contact Information	Address
United States of America	Horizon Product Support (Product Technical Assistance)	productsupport@horizonhobby.com 877-504-0233	2904 Research Road
	Sales	sales@horizonhobby.com 800-338-4639	Champaign, Illinois, 61822 USA

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The Spektrum trademark is used with permission of Bachmann Industries, Inc. 55436

PRODUCT RECALL:



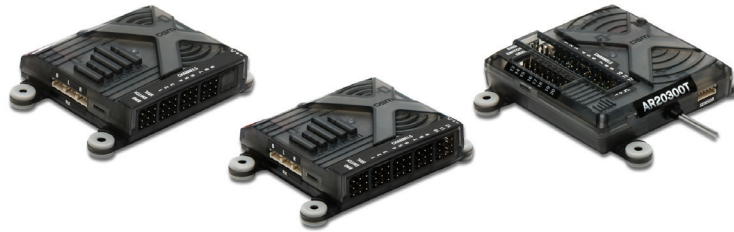
PowerSafe Telemetry Receivers (SPMAR9130T / SPMAR12300T / SPMAR20300T)

03/02/2017

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For customers located outside of US, Canada and Europe, please contact the dealer where you purchased the product.

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Contact Information:

Country of Purchase	Horizon Hobby	Contact Information	Address
United States of America	Product Support	productsupport@horizonhobby.com 877-504-0233	4105 Fieldstone Rd Champaign, Illinois, 61822 USA
	Sales	sales@horizonhobby.com 800-338-4639	

If you purchased your product outside of the US and Canada, please see the retailer or distributor you purchased your product from for assistance.



Return Request Form

Spektrum™ PowerSafe™ Telemetry Receivers (SPMAR9130T / SPMAR12300T / SPMAR20300T)

Consumer Shipping Address:

Name: _____

Street: _____

City: _____

State/Province: _____

Postal/Zip Code: _____

Phone Number: _____

E-mail: _____

Receiver/Quantity: _____

Notes:

North American Instructions:

Complete this **Return Request Form** and click the **Submit This Form** button at the bottom of the page.

Upon processing of the completed form, a prepaid shipping label will be sent to you via email. If no email address is provided on the Return Request form, the shipping label will be mailed to you. Return your PowerSafe telemetry receivers, along with a printed copy of the completed Return Request form. Upon receipt of the product, Horizon Hobby will mail you a refund check. Please allow 14 - 21 days for processing and delivery.

For Customers Outside of North America:

For customers located outside of US, Canada or Europe, please contact your place of purchase.